



INVISIBLE
HEALTH
TECHNOLOGIES

PROFILE:
**OCEAN CASINO
AND RESORT**

OMNISENSE SENTRY MK4 KEEPS STAFF AND GUESTS SAFE AT ATLANTIC CITY'S OCEAN CASINO RESORT

When casinos in Atlantic City, along with other businesses across New Jersey, were forced to close in response to the COVID-19 pandemic on March 16, executives at Ocean Casino knew they would have to come up with new solutions to resume operations safely when the state reopened.

"That very day, I got an email from our CEO, and she said start looking into options for thermal screening when we open up again," said Kip Hampton, the casino's Director of Surveillance. "Every discussion we had was how to prepare on every front."



Location:
Atlantic City,
New Jersey



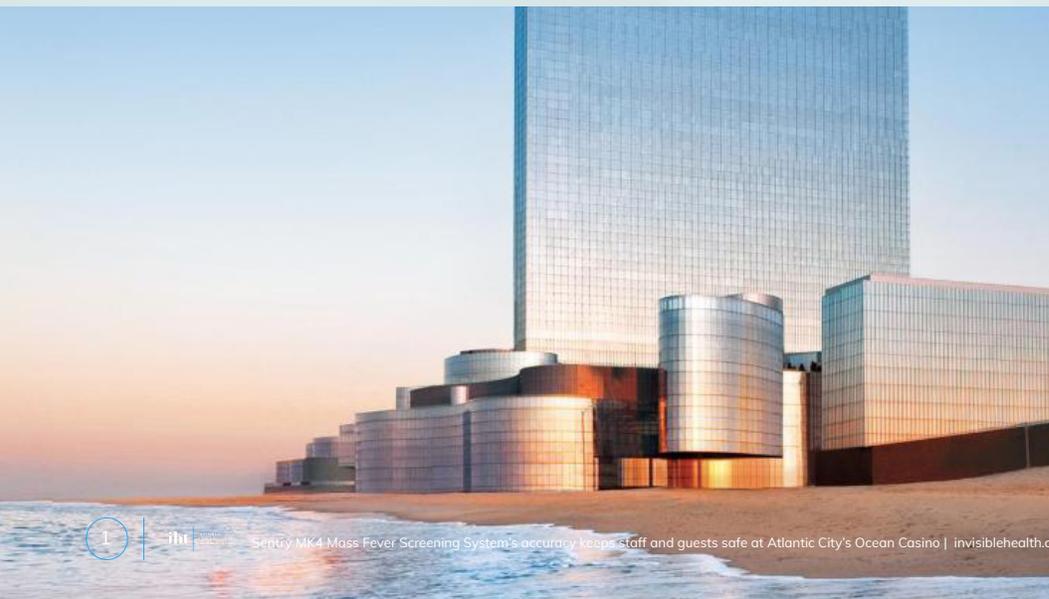
Buildings:
1



Entrances:
4



Number of visitors:
1,500 – 5,000





FINDING AN ACCURATE TEMPERATURE SCREENING SYSTEM FOR LARGE CROWDS

Screening employees as they enter the building was relatively simple, as employees already have to stop to scan their IDs. That provided an easy point at which to check temperatures and perform quick COVID-19 symptom screenings.

At the casino's main guest entrances, however, temperature screenings provided a greater challenge, as Hampton said the executive team knew it didn't want to have to stop customers as they entered the casino. As he researched various thermal-scanning systems, Hampton said he found that almost all systems required customers to stop, whilst many systems struggled to accurately read temperatures in certain lighting conditions.

"What I found was there are a lot of issues with that – lighting, having people stop," Hampton said. "A lot of the solutions, they want you to have people stop. I didn't want to stop people coming in."

Hampton also discovered that there were issues with importing some systems from China, where many are manufactured and sold, because of government regulations. Many vendors refused to deal with those systems due to security and privacy concerns.

And most importantly, most of the systems didn't appear to have the level of accuracy in reading temperatures that Hampton thought would be required to keep customers and staff at Ocean Casino safe.



DISCOVERING SOLUTIONS WITH INVISIBLE HEALTH TECHNOLOGIES

As he juggled all of these concerns, Hampton came across Invisible Health Technologies (IHT) and the Sentry MK4 Mass Fever Screening System from Omnisense.

The system, delivered and supported by IHT, had everything Hampton had been looking for in a thermal screening system for the casino: It came on a mobile stand and didn't need to be networked. It was proven to be more accurate than other systems, and it scanned the temperatures of people in a crowd, without those people having stop.

"They're very user friendly. They're accurate, they pick up our customers from a distance. There's no slowdown entering the property,"

*-Michael Kurley
VP of Security for Ocean Casino*

"It was a combination of the accuracy and the mobility and the trust in the company, where you didn't have that with some of the other systems," Hampton said. "A lot of the cameras that I looked at were within a 1° Fahrenheit accuracy range. This is within 0.3° Fahrenheit, which is much more accurate." "Everyone agreed this is the direction to go."

For our needs, they're a phenomenal product.

-Michael Kurley
VP of Security for Ocean Casino

Ocean Casino placed Sentry MK4 units at four different check points, which helps monitor everyone coming onto the property for fevers to keep the casino in compliance with New Jersey's COVID-19 regulations. The team at IHT worked around the clock to ensure the units were delivered and in place for the casino's important Labor Day weekend. Stanchions were put in place to direct customers past the screening points, and

for the most part, customers were aware of the screening but not inhibited by it. The screening units even scan people coming in through the revolving glass doors at one entrance without a problem.

"They're very user friendly. They're accurate, they pick up our customers from a distance, there's no slowdown entering the property," said Michael Kurley, VP of Security for Ocean Casino. *"Our customers like it. They feel like it's a safe environment when they're coming in."* Adapting to the 'new normal' and keeping customers safe.

Since Ocean Casino reopened, Hampton said it's busier than the same time period last year, which he attributes to a combination of fewer people traveling long distances, the casino's ample outdoor dining spaces and the measures the casino has taken to keep customers safe, including the Sentry MK4 Mass Fever Screening System they purchased from Invisible Health Technologies.

During peak tourist days, Kurley said the casino easily sees 3,000 to 5,000 people come through the main entrance, and around 1,500 people on Saturdays. The Sentry MK4 system has had no problem keeping up with those numbers, and it has proven incredibly easy for the security staff to use and monitor.

The system's accuracy, ease of use and mobility – along with excellent service provided by IHT – make the system well worth the investment.

"Unfortunately, the way this pandemic's going, this is the new normal for us. There is no end in sight," Kurley said. *"This technology benefits the customer; it benefits our employees; and for the investment, it's well worth it in the long run."*





SYSTEM AND SERVICE PURCHASED

Ocean Casino and Resort purchased four units of the Sentry MK4 Mass Fever Screening System from Invisible Health, which provides:

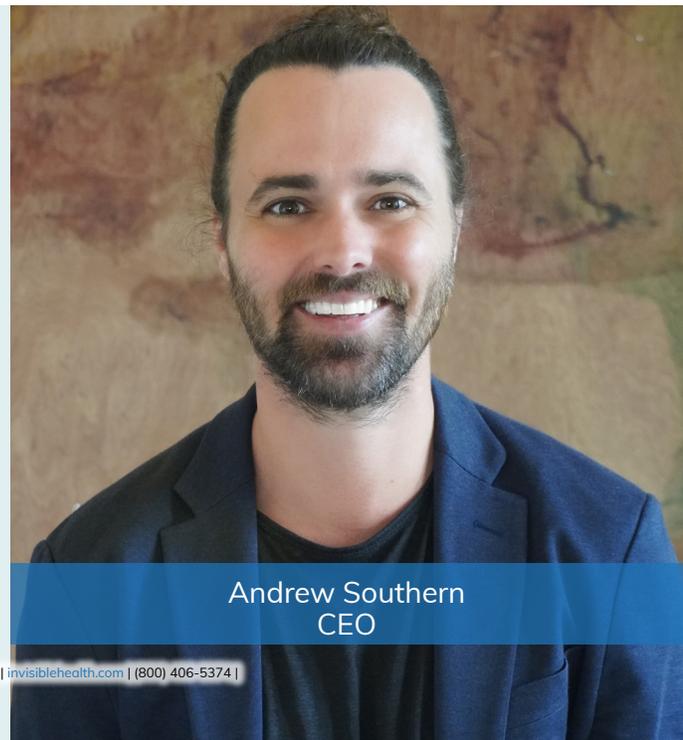
- Temperature readings accurate to +/-0.3 °F
- Quick temperature scanning of crowds without stopping, waiting in line or changing behavior
- Touchscreen systems that require no additional hardware
- On-site setup and training

PROTECTED BY THE SENTRY MK4



ABOUT INVISIBLE HEALTH TECHNOLOGIES

Invisible Health Technologies (IHT) was created to help companies face the challenges of the COVID-19 pandemic and future health crises. We provide the equipment and support needed to keep employees and clients safe. IHT delivers proven fever-monitoring and sanitization solutions that don't interfere with everyday operations and interactions, allowing organizations to responsibly and easily adapt to the "new normal."



Andrew Southern
CEO